



Member Fire Relief & Applications Checklist

(File>Make a Copy to use)

LA City Disaster Recovery Centers ([Hours/Info](#)) <https://emergency.lacity.gov/recovery>

Records

- If not in possession of vital records such as property, birth, death, marriage records, get free assistance from the county in gathering your documents-Call 800-201-8999 (Option 1 followed by Option 2) OR email recorder@rrcc.lacounty.gov
- Replace lost or damaged DMV-related documents free of charge at assistance centers in the impacted areas or [local DMV field offices](#), by calling DMV customer service at 1-800-777-0133 or by visiting www.dmv.ca.gov.
- Collect complete insurance policy documents including the declarations page. Insurers have up to 30 days to get this to you. (Most insurance companies also have an online access portal where you can view and download policy documents- if you do not have a login, call the insurer to get your policy and/or login info)
Policy # _____
- Take photos and save EVERY receipt for expenses arising from your displacement
- Document EVERY conversation with insurers and others regarding your property
- If you have recorded security footage, download or screen-record any disaster footage that may exist, as some recordings expire and are deleted. Also download pre-disaster footage showing the contents of your home.
- Bookmark any photos and videos you have on your devices showing your property before the disaster. When you're ready, start compiling details about your home and add to the list as you think of things. *Tip- start a new "note" on your mobile phone to add items as you think of them throughout your day.* You can also use this [template](https://tinyurl.com/reliefresources25): (<https://tinyurl.com/reliefresources25>) or this [template](https://tinyurl.com/reliefresources27): (<https://tinyurl.com/reliefresources27>).

Aid

- Reach out to your Teamster Local Union Representative for disaster relief from Teamsters Joint Council 42 & the International Brotherhood of Teamsters
- Apply for FEMA disaster relief and FEMA Serious Needs Assistance [online](#) (<https://tinyurl.com/reliefresources28>) or by phone at 1-800-621-3362
- Apply for LA FED/LCS rental, mortgage, and utility assistance [online](#) (<https://tinyurl.com/reliefresources30>) or email marcos@lcs-la.org for assistance
- Call and apply for MPTF assistance 323-634-3888
- Apply for the [State Supplemental Grant Program](#) (must already have maxed out FEMA awards) (<https://tinyurl.com/reliefresources31>)
- Apply for Disaster Unemployment benefits [online](#) (<https://tinyurl.com/reliefresources32>)

- CA may enact the “[Disaster CalFresh](#)” program, [check this site](#) (<https://tinyurl.com/reliefresources33>) for updates
- If you are a current CalFresh recipient and your food was damaged, apply for [replacement benefits](#) by reporting it to 1-877-847-3663
- If you are unable to meet your child support obligations, relief may be found [online](#) (<https://tinyurl.com/reliefresources35>) or by phone at 213-974-8658
- Small Businesses may utilize the [Small Business Concierge](#) (<https://tinyurl.com/reliefresources36>)
- If setting up a GoFundMe, do not include the specific expenses the donations will be covering- FEMA will not grant aid to any expense already funded through another source. [FEMA guidelines](#): (<https://tinyurl.com/reliefresources55>)

Tax

- You may be eligible for [tax relief](#) if your property is damaged or destroyed. To qualify, you must file [Form ADS-820](#) (<https://tinyurl.com/reliefresources38>) with the [Assessor’s Office](#) within 12 months from the date the property was damaged or destroyed. The loss must exceed \$10,000 of current market value. Submit by mail or call (213) 974-8658.
- IRS has granted [automatic extension](#) for filing income taxes and other deadlines to October 15 for LA County Residents (<https://tinyurl.com/reliefresources39>)

Utilities/Accounts

- Cancel Electrical Service
 - [LADWP](#) 1-800-DIAL-DWP (<https://tinyurl.com/reliefresources40>)
 - [SoCalEdison](#) 800-655-4555 (<https://tinyurl.com/reliefresources41>)
 - [Pasadena Water](#) and Power 626-744-4005 (<https://tinyurl.com/reliefresources42>)
- Cancel Water Service
 - [LADWP](#) 1-800- DIAL-DWP
 - [Pasadena Water](#) and Power 626-744-4005
- Cancel Gas Service [SoCalGas](#) 800-427-2200 (<https://tinyurl.com/reliefresources43>)
- Cancel Home Internet
 - Spectrum 855-707-7328
 - [Verizon](#) 1-800-VERIZON
- Cancel Phone Landline
- Request Credit Security Freeze from All 3 Agencies
 - [Equifax](#) (888) 298-0045 (<https://tinyurl.com/reliefresources48>) Confirmation # _____
 - [Experian](#) (888) 397-3742 (<https://tinyurl.com/reliefresources46>) Confirmation # _____
 - [Transunion](#) (800) 916-8800 (<https://tinyurl.com/reliefresources47>) Confirmation # _____
- Cancel any credit cards that aren’t physically with you
- Notify your Mortgage carrier of your situation and request hardship info
- Set up [mail forwarding](#) (<https://tinyurl.com/reliefresources45>)

Insurance

- Read and bookmark [the top 10 tips](#) for managing your insurance claim (<https://tinyurl.com/reliefresources49>)

- Call and notify your insurer that you have a property claim. Ask your agent or insurer representative to explain how much coverage you have
 - to rebuild or repair your home _____
 - for your personal belongings _____
 - for living expenses _____
 - Ask for an explanation of Extended Replacement Cost and Building Code Upgrade coverages if applicable.
 - Ask how to most effectively claim your coverage benefits _____
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- Adjuster name and contact: _____

- Attend an [insurance workshop](https://tinyurl.com/reliefresources50) and apply for individual counseling (<https://tinyurl.com/reliefresources50>)

Legal

- State Bar Legal Assistance Hotline 888-382-3406
- A list of legal resources and workshops can be found [at this link](https://tinyurl.com/reliefresources54) (<https://tinyurl.com/reliefresources54>)
- Going back to work? [Know your rights](https://tinyurl.com/reliefresources60) (<https://tinyurl.com/reliefresources60>)

Scams

- Familiarize and protect yourself against this [LAPD list of scams](https://tinyurl.com/reliefresources52) (<https://tinyurl.com/reliefresources52>)

General [Resources](https://tinyurl.com/reliefresources51) (<https://tinyurl.com/reliefresources51>)